



TimberLok® Guarantee of Performance

FastenMaster® fully guarantees the performance of TimberLok® for the lifetime of the project. If installed per the installation instructions it is designed, tested and guaranteed to exhibit design values outlined in [ICC's ESR-1078](#). TimberLok's corrosion resistance is fully guaranteed to protect against corrosion in exterior applications including those in pressure-treated wood*.

This guarantee does not cover its use in the following instances:

- Where the installation instructions are not followed.
- Coating removed by means of improper installation.
- Any exterior use within 1000 ft of salt water. The use of stainless steel fasteners is recommended for use in these cases.

Product found to be defective will be replaced free of charge with fair compensation provided to remove and replace the effected fasteners.

In addition, FastenMaster® offers a full money back satisfaction guarantee.

To obtain assistance with products covered by this guarantee you must contact the Technical Services Team at 1-800-518-3569 or by email at info@fastenmaster.com.

The installation instructions may be obtained by:

- Downloading them from www.fastenmaster.com
- Emailing us your request at info@fastenmaster.com
- Calling the Technical Services Team at 1-800-518-3569
- Writing to us at FastenMaster, 95 Bowles Rd., Agawam, MA 01001 USA.

*Note: This guarantee pertains to pressure treating chemicals, treatments and procedures that are currently on the market as of September 1, 2009. If the chemicals and/or the pressure treatment procedures change, then this guarantee may be subject to revision without notice.

This dated guarantee supersedes all written statements prior to September 1, 2009.